

## AVETMISS reporting

### AVETMISS validation software

#### *Update to Delivery mode identifier data element*

The [AVETMISS data element definitions](#) were recently updated with revisions to the Delivery mode identifier data element. The revisions have been made to provide further clarity around how data submitters should define internal vs external delivery. This clarification has become particularly important in the wake of COVID-19 as more RTOs move to online delivery.

Specifically, the changes clarify that:

- ‘Internal delivery’ consists of real-time interaction and physical attendance at a training delivery location managed by the training organisation.
- ‘External delivery’ consists of training that occurs at a location of their choosing and using training materials provided online or by correspondence. A client learning at home either by engaging with self-paced materials or interacting with a trainer in real-time has been added as a valid example of ‘external delivery’.

#### *Access to AVS*

Following our last Bulletin, we have now reviewed AVS accounts and added Primary Contacts to accounts where they were missing, using the details available on [training.gov.au](http://training.gov.au).

We would ask that RTOs regularly review AVS users to ensure that users and roles remain current and that the accounts of any users who are no longer with the organisation are deactivated to ensure that no unauthorised updates occur to students’ USI transcripts.

A reminder that our client support team can only update user roles on behalf of organisations with the permission of the CEO listed on the National Training Register, [training.gov.au](http://training.gov.au). Roles can be maintained internally within RTOs by either the registered Primary Contact or Organisation Administrator who can add and deactivate users for their organisation.

Further information on user maintenance and roles can be found in the [AVS user guide](#).

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## AVETMISS support

Our Client Support team is available to help you between 8.45am and 5pm (Adelaide). The team can be contacted in a number of ways:

|                   |  |
|-------------------|--|
| <b>submit:</b>    | <a href="#">contact form</a>                                   |
| <b>email:</b>     | <a href="mailto:support@ncver.edu.au">support@ncver.edu.au</a> |
| <b>phone:</b>     | 08 8230 8400   |
| <b>toll free:</b> | 1800 649 452   |

This work has been produced by NCVER on behalf of the Australian Government and state and territory governments, with funding provided through the Australian Government Department of Education, Skills and Employment.

[www.ncver.edu.au](http://www.ncver.edu.au)

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 [linkedin.com/company/ncver](https://www.linkedin.com/company/ncver)

## 2020 annual data

Please note the reporting window for reporting of 2020 annual AVETMISS data direct to NCVER will open on 2 January 2021 and close on 26 February 2021, i.e. the last working day of the month.

## Reminder – quarter 2

For those who submit fee-for-service data directly to NCVER, the second quarterly collection window for 2020, covering the period of April to June 2020, will be open from **1–14 Aug 2020**.

For more information on quarterly reporting, please see our [fact sheet](#).

## VET Data Streamlining

You may have heard talk in the sector about NCVER's involvement with the VET Data Streamlining project, which aims to improve what VET sector information is available and to simplify how it is collected. Our focus this year is on understanding sector-wide information needs which we will use to inform the development of a new VET Information Standard. We are also reviewing how the VET Information Standard should be governed into the future.

So what does this mean for data submitters? At this point, we simply want you to be aware that this project exists and of the discussions that are occurring. We have been consulting widely throughout the sector, including talking to multiple RTOs to understand their experience of data capture and submission. We will also be working with SMS vendors to ensure that any technological changes are managed in a planned and achievable manner.

For the remainder of 2020, we are analysing and consolidating our findings before we develop recommendations for government decision-makers. We will then move into developing implementation timeframes.

We will make sure we continue to keep you updated on our progress and activities. In the meantime, if you have any questions, please contact us at [avetmiss@ncver.edu.au](mailto:avetmiss@ncver.edu.au).

## Register now for #NoFrills2020 ONLINE

We are taking 'No Frills' completely ONLINE for the first time ever.

This virtual event is happening from 7-10 July 2020, with the theme: *Workforce ready: challenges and opportunities for VET*.

With a comprehensive range of live and pre-recorded content, including keynote speakers, focus sessions and over 30 presentations, #NoFrills2020 will immerse you in the future of VET.

What's more, attendees will have access to all of this quality content, plus all the networking opportunities you would usually expect from a 'No Frills' conference, for one low price.

[Learn more and register now.](#)

## Learn more about your students' satisfaction and post-training outcomes

The [National Student Outcomes Survey](#) is Australia's largest survey of vocational education and training (VET) students that collects information about their satisfaction with training and post-training outcomes. This year's survey also includes extra questions to find out how COVID-19 has affected students' employment and further study outcomes.

The 2020 survey opens in mid-June. This year, nearly 1 million people who completed training in 2019 will be surveyed, with around 915 000 domestic students and 62,500 international onshore VET graduates to be contacted.

If we get enough responses from students, we will provide RTOs with a report (free of charge) that compares the experiences, satisfaction and outcomes of their students with students nationally.

Take advantage of the [free kit](#) provided by NCVER to help you promote the survey to former students.

Visit the [NCVER Portal](#) for more information about the National Student Outcomes Survey, including the 2020 questionnaires.