





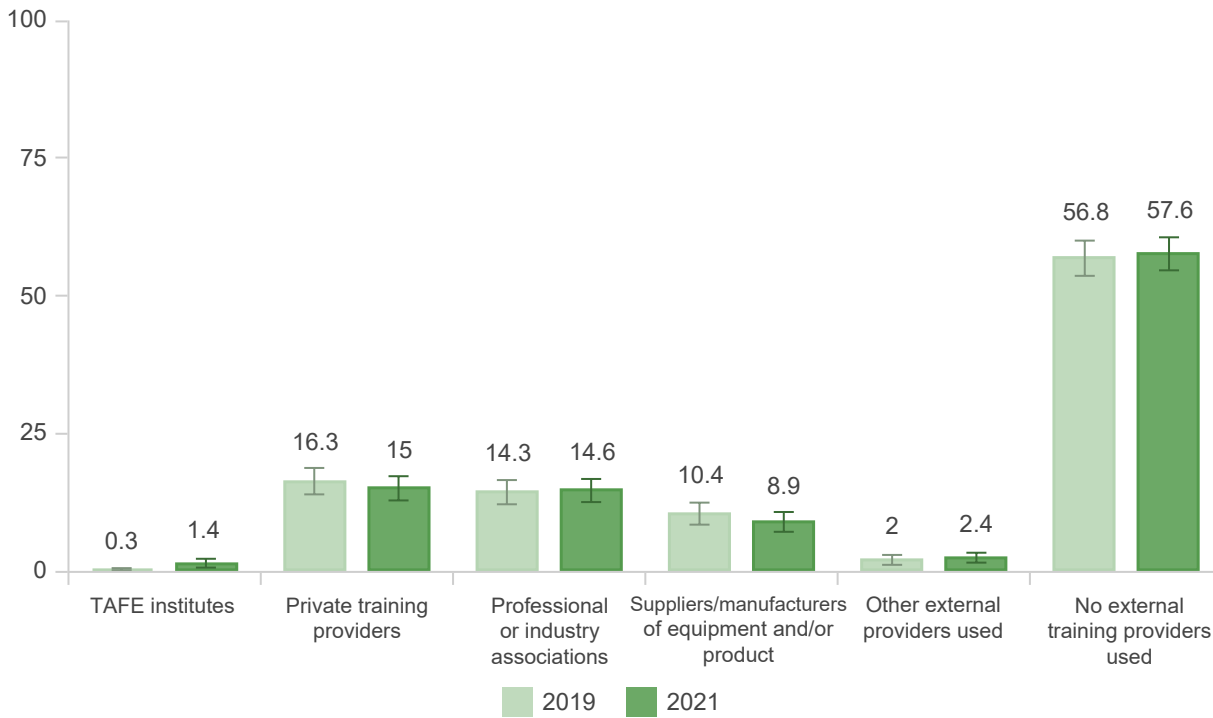








**Figure 7 Provider types used to conduct the majority of unaccredited training, 2019 and 2021 (%)**

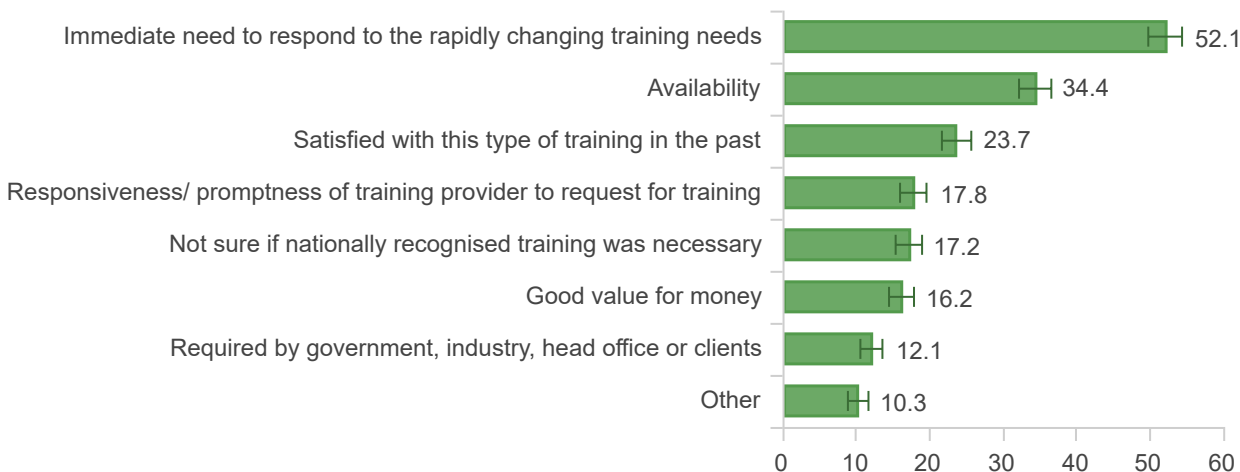


## The impacts of the COVID-19 pandemic

Overall, 44.0% of employers reported having new training requirements due to the COVID-19 pandemic. Of these:

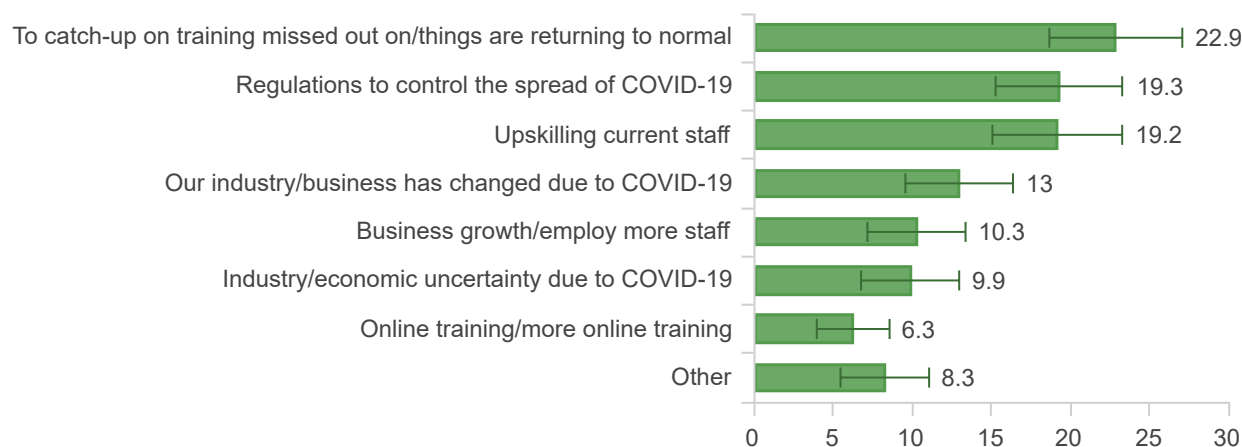
- 83.6% had new training requirements to effectively/safely operate in the COVID environment
- 70.8% had new training requirements in 'Health and safety training' and 68.0% in 'Infection control skills training'
- the main types of training used to cover the new training requirements were informal/ad-hoc training (55.5%), followed by unaccredited training delivered in-house by the organisation (50.3%), and unaccredited training from an external provider (22.0%)
- 3.5% used apprentices and trainees, 3.5% nationally recognised qualifications, and 9.2% nationally recognised subjects to cover their new training requirements
- 52.1% chose the type of training they used because of an immediate need to respond to rapidly changing training needs. A further 34.4% chose the type of training due to availability.

**Figure 8 Reasons for choosing types of training, due to the impacts of COVID-19, 2021 (% of employers who had new training requirements due to the impacts of the COVID-19 pandemic)**



Due to the impact of the COVID-19 pandemic, 21.2% of employers have different training priorities for the next 12 months to those of the last 12 months. Of these, 22.9% need to catch up on training they missed out on.

**Figure 9 Reasons organisations have different training priorities, due to the impacts of the COVID-19 pandemic, 2021 (% of employers who have different training priorities for the next 12 months due to the impacts of the COVID-19 pandemic)**



64.9% of employers expect the amount of training their organisation will provide in the next 12 months will stay the same, 30.6% expect it to increase, and 4.5% expect it to decrease.

Of the employers who expect the amount of training they provide to increase in the next 12 months, 40.7% expect it to increase because they are hiring more staff or expanding their business. Of those who expect the amount of training to decrease in the next 12 months, 29.2% expect it to decrease because their staff will have their training finished.

#### Definitions and derivations

1. Nationally recognised training is defined as nationally recognised training that is not part of an apprenticeship or traineeship. For the purposes of this survey, employers with apprenticeships and traineeships are reported separately.
2. Satisfied was rated as a 4 or 5 on a 5-point scale. It includes employers who were satisfied and very satisfied. Dissatisfied was rated as a 1 or 2 on a 5-point scale and includes employers who were dissatisfied or very dissatisfied.
3. Other providers used for training apprentices and trainees include universities, suppliers/manufacturers of equipment/product or providers not elsewhere defined.
4. Other providers used for nationally recognised training include suppliers/manufacturers of equipment/product or providers not elsewhere defined.
5. Other providers used for unaccredited training include universities or providers not elsewhere defined.

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