2019 National Student Outcomes Survey questionnaire: Domestic and international students

About your training

Subject completers only
1. Are you still enrolled in the training <insert training details>?
   1. Yes – go to in-training survey
   2. No

Subject completers only who are enrolled in a program (i.e. if program id not equal to 'unknown')
2. Have you completed all the training required to gain the qualification <insert training details>?
   1. Yes – go to 4
   2. No

Subject completers only who are enrolled in a program (i.e. if program id not equal to 'unknown')
3. What was your main reason for choosing not to continue the training?
   (Please select one option only)
   1. I changed jobs or started a new job
   2. I lost my job
   3. I learnt the skills I needed for my job
   4. I achieved my training goals
   5. I started other training
   6. The training no longer related to my plans
   7. The training was not what I expected
   8. The training timetable was not flexible enough
   9. Family or personal reasons
   10. Other reason (please specify)

4. What was your main reason for doing the training?
   (Please select one option only)
   1. To get a job
   2. To develop or start my own business
   3. To try for a different career
   4. To get a better job or promotion
   5. It was a requirement of my job
   6. I wanted extra skills for my job
   7. To get into another course of study
   8. To improve my general education skills
   9. To get skills for community/voluntary work
   10. To increase my self-esteem
   11. Other reason (please specify)

5. Did the training help you achieve your main reason?
   1. Yes
   2. No
   3. Partly
   4. Don't know yet
6. Was your training part of an apprenticeship or traineeship?
   1. Yes
   2. No

7. Would you recommend the training?
   1. Yes
   2. No

8. Would you recommend the training provider?
   1. Yes
   2. No

Satisfaction with the training

For the following questions, we want to know what you thought about the training in <insert training details>, on average.

9. To what extent do you agree or disagree that your training developed your problem-solving skills?
   1. Strongly agree
   2. Agree
   3. Neither agree nor disagree
   4. Disagree
   5. Strongly disagree
   6. Not applicable

10. To what extent do you agree or disagree that your training improved your writing skills?
    1. Strongly agree
    2. Agree
    3. Neither agree nor disagree
    4. Disagree
    5. Strongly disagree
    6. Not applicable

11. To what extent do you agree or disagree that your training improved your numerical skills?
    1. Strongly agree
    2. Agree
    3. Neither agree nor disagree
    4. Disagree
    5. Strongly disagree
    6. Not applicable

12. How satisfied are you with the quality of your trainers/teachers/instructors?
    1. Very satisfied
    2. Satisfied
    3. Neither satisfied nor dissatisfied
    4. Dissatisfied
    5. Very dissatisfied
    6. Not applicable
13. How satisfied are you that the way you were assessed was a fair test of your skills and knowledge?
   1. Very satisfied
   2. Satisfied
   3. Neither satisfied nor dissatisfied
   4. Dissatisfied
   5. Very dissatisfied
   6. Not applicable

14. Overall, how satisfied are you with your training?
   1. Very satisfied
   2. Satisfied
   3. Neither satisfied nor dissatisfied
   4. Dissatisfied
   5. Very dissatisfied

Additional study
The questions in this section look at whether you have enrolled in any other study since you undertook the training in <insert training details>.

15. Have you commenced another course or further study since undertaking the training in <insert training details>?
   1. No – go to 19
   2. Yes, but cancelled or withdrew – go to 19
   3. Yes, still ongoing
   4. Yes, finished

International students only
16. Are you undertaking this further study in Australia, or another country? (If Q15 = 3)
   Did you undertake this further study in Australia, or another country? (If Q15 = 4)
   1. Australia
   2. Another country – go to 19

17. What is the level of this new course?
   Note: If you enrolled in more than one course, please report the one that you think is most important.
   1. Bachelor degree or higher
   2. Advanced diploma or associate degree
   3. Diploma
   4. Certificate IV
   5. Certificate III
   6. Certificate II
   7. Certificate I
   8. Secondary school qualification (e.g. mature age, night school)
   9. Statement of attainment
   10. Other (please specify)
18. Where did you enrol to do this study?

Note: *if you are doing external study please report the organisation you are studying with, e.g. university, TAFE institute.*

1. University
2. TAFE institute
3. TAFE division of a university
4. Private provider
5. Adult and community education provider
6. Secondary School
7. Other

**Your work situation at 31st May 2019**

19. Did you have a job of any kind at 31st May 2019?

Note: *A job means any type of work, including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period. If you had more than one job, please report for your main job, i.e. the job you usually worked the most hours.*

1. Yes
2. No – go to 32

International students only

20. Was your main job at 31st May 2019 in Australia or another country?

1. Australia
2. Another country

21. How many hours did you usually work each week in your main job at 31st May 2019?

Note: *if you had more than one job, please report for your main job, i.e. the job you usually worked the most hours.*

1. 35 hours or more per week
2. 1-34 hours per week - go to 23

22. Is your main job your first full-time job?

1. Yes – first full time job
2. No – have worked full-time before

23. On what basis were you employed in your main job at 31st May 2019?

1. Wage or salary earner
2. Conducting own business – with employees
3. Conducting own business – without employees
4. Helper not receiving wages

24. When did you commence your main job at 31st May 2019?

1. Before I began the training
2. While undertaking the training
3. After I finished the training

25. What was the full title of your main job at 31st May 2019?

*e.g. Apprentice chef, Childcare aide*

26. What were the main tasks or duties you usually performed in this job?

*e.g. Preparing food/cooking food, Typing*
27. What kind of industry, business or service was carried out by your employer/business in your **main** job at 31st May 2019?

Core SOS students employed (Q19 = 1) and international students employed in Australia only (Q19 = 1 and Q20 = 1). This question is non-mandatory.

28. <'In Australian dollars,' inserted for international students> How much did you usually earn (before tax or anything else is taken out) in your **main** job at 31st May 2019? Gross income $ (response)

And is that...
1. Earned in a week
2. Earned in a fortnight
3. Earned in a month
4. Earned in a year
5. $0 – none – unpaid worker

29. Which of the following **job-related benefits** have you received from undertaking the training in <insert training details>?

*(Please select all that apply)*
1. Got a job
2. Got a new job_changed my job
3. Was able to set up or expand my own business
4. A promotion (or increased my status at work)
5. Gained extra skills for my job
6. An increase in earnings
7. Other (please specify)
8. None

30. How relevant is the training to your **main** job at 31st May 2019?
1. Highly relevant
2. Some relevance
3. Very little relevance
4. Not at all relevant

**International students only**

31. How satisfied are you with your **main** job at 31st May 2019?
1. Very satisfied
2. Satisfied
3. Neither satisfied or dissatisfied
4. Dissatisfied
5. Very dissatisfied

32. Were you actively looking for work at 31st May 2019 (even if you were already working)?

*(Please select one option only)*
1. Yes – mainly looking for full-time work
2. Yes – mainly looking for part-time work
3. No – not looking for work

**International students looking for work only (If Q32 = 1 OR 2)**

33. Were you actively looking for work at 31st May 2019 in Australia or another country?
1. Australia
2. Another country
3. Both Australia and another country
International student looking for work only (if Q32 = 1 or 2)

34. Which of the following barriers did you face when looking for work?

(Please select all that apply)

1. Not knowing where to look for jobs
2. Salary too low
3. Did not have a required Permanent Residency/work visa
4. Insufficient work experience
5. Lack of jobs in my field of study
6. Language problems/language barriers
7. Cultural barriers
8. Employers preferred graduates from same country
9. Lacking interview skills
10. Employers did not recognise experience/qualifications gained overseas
11. Available jobs had limited longer term career prospects
12. Other (please specify)
13. I faced no barriers when looking for work

35. Which of the following personal benefits have you received due to undertaking the training in <insert training details>?

(Please select all that apply)

1. Got into further study
2. Advanced my skills generally
3. Gained confidence
4. Satisfaction of achievement
5. Improved communication skills
6. Made new friends
7. Seen as a role model for others in the community
8. Other (please specify)
9. None

Work situation before training

The questions in this section focus on your work situation before you undertook the training in <insert training details>.

36. Did you have a job of any kind during the six months before undertaking the training in <insert training details>?

Note: A job means any type of work including full-time, casual, temporary or part-time work, if it was for one hour or more over a two-week period. If you had more than one job, please report for your main job, i.e. the job you usually worked the most hours.

1. Yes
2. No – go to 43

If Q19 = 1

37. All things considered, is the job or role you are working in now....

1. Better than your previous job/role
2. About the same as your previous job/role
3. Not as good as previous job/role
4. Not applicable - I’m still in the same job/role

38. How many hours did you usually work each week in your main job during the six months before undertaking the training?

1. 35 hours or more per week
2. 1-34 hours per week
39. On what basis were you employed in your main job during the six months before undertaking the training?
(Please select one option only)
1. Wage or salary earner
2. Conducting own business – with employees
3. Conducting own business – without employees
4. Helper not receiving wages

40. What was the full title of your main job during the six months before undertaking the training?
  e.g. Apprentice chef, Childcare aide
  Please select this option if same as current title: <insert text from question 25>.
  If different, please specify:

41. What were the main tasks or duties you usually performed in this job?
  e.g. Preparing food/cooking food, Typing
  Please select this option if same as current tasks and duties: <insert text from question 26>.
  If different, please specify:

42. What kind of industry, business or service was carried out by your employer/business in your main job during the six months before undertaking the training?
  Please select this option if the same as current industry, business or service: <insert text from question 27>.
  If different, please specify.

43. Were you actively looking for work during the six months before undertaking the training (even if you were already working)?
(Please select one option only).
1. Yes – mainly looking for full-time work
2. Yes – mainly looking for part-time work
3. No – not looking for work

About you

Domestic graduates and subject completers only and if no data in the National VET Provider Collection
44. Are you of Aboriginal or Torres Strait Islander origin? This question is non-mandatory.
(Please select one option only).
1. No
2. Yes, Aboriginal
3. Yes, Torres Strait Islander
4. Yes, both Aboriginal and Torres Strait Islander
45. In which country were you born?
   (Please select one option only)
   Core SOS options
   1. Australia
   2. New Zealand
   3. England
   4. China (excludes SARs and Taiwan)
   5. Vietnam
   6. Philippines
   7. India
   8. South Africa
   9. Nepal
   10. Sri Lanka
   11. Other (please specify)

   International options only
   1. China (excludes SARs and Taiwan)
   2. India
   3. Brazil
   4. Thailand
   5. Republic of Korea (South)
   6. Philippines
   7. Malaysia
   8. Colombia
   9. Indonesia
   10. Taiwan
   11. Other (please specify)

International students only
46. In which country were you living on 31st May 2019?
   (Please select one option only)
   1. Australia
   2. China
   3. India
   4. Brazil
   5. Thailand
   6. Republic of Korea (South)
   7. Vietnam
   8. Malaysia
   9. Colombia
   10. Nepal
   11. Taiwan
   12. Other (please specify)

International students only and Q46 = 1
47. What type of Australian Visa did you hold on the 31st May 2019?
   (Please select one option only)
   1. Student visa
   2. Temporary graduate visa
   3. Bridging visa (awaiting outcome of substantive visa application)
   4. Other (please specify)
If no data from VET Provider Collection

48. Do you speak a language **other than** English at home?
   1. Yes
   2. No

If no data from VET Provider Collection for disability flag and/or disability type. This question is non-mandatory.

49. Do you consider yourself to have a disability, impairment or long-term condition?
   1. Yes
   2. No

If no data from the VET Provider Collection and Q49 = 1. This question is non-mandatory.

50. What type of disability, impairment or long-term condition do you have?
    (*Please select all options that apply*)
    1. Hearing/deaf
    2. Physical
    3. Intellectual
    4. Learning
    5. Mental illness
    6. Acquired brain impairment
    7. Vision
    8. Medical condition
    9. Other

If no data from VET Provider Collection

51. What was the highest level of schooling you completed before undertaking the training in <insert training details>?
    (*Please select one option only*)
    1. Year 12 or equivalent
    2. Year 11 or equivalent
    3. Year 10 or equivalent
    4. Year 9 or equivalent
    5. Year 8 or below
    6. Did not go to school
If no data from VET Provider Collection

52. Did you complete any of the following qualifications before undertaking the training in <insert training details>?  
(Please select all that apply)  
1. Bachelor degree or higher  
2. Advanced diploma or associate degree  
3. Diploma  
4. Certificate IV (or advanced certificate/technician)  
5. Certificate III (or trade certificate e.g. apprenticeship)  
6. Certificate II  
7. Certificate I  
8. Other certificate  
9. Certificate of competency or proficiency  
10. Statement of attainment  
11. Pre-vocational training  
12. Other (please specify)  
13. None  

Suggestions for improvement

Do you have any suggestions for improving the training you undertook?  
By completing this survey question, you also understand that this is not a formal complaints process.  
If you wish to make a formal complaint, please contact the National Training Complaints Hotline (13 38 73) or visit: https://www.education.gov.au/NTCH.