DATA SUPPORT BULLETIN

APRIL 2021

NCVER

AVETMISS reporting

Thank you!

Despite the challenges brought by Covid-19 during 2020-21, most RTOs were able to meet the AVETMISS reporting deadline of 26 February 2021. We thank you and your teams for your commitment and efforts to do so.

AVETMISS reporting

2021 Annual data

The collection window for reporting fee-for-service data direct to NCVER for 2021 will open on 4 January 2022 and close on 28 February 2022 (the last business day of the month).

Quarterly reporting

For those who submit fee-for-service data directly to NCVER, the first quarterly collection window for 2021, covering the period of January to March 2021, will be open from 1—14 May 2021. (If you submit your data to a state training authority the dates may be earlier than this).

For more information on quarterly reporting, please see our fact sheet.

AVETMISS Validation Software (AVS) – user accounts

One of the main issues encountered by RTOs during annual reporting was change of personnel and accessing AVS.

AVS is structured so that RTOs can control who has access to the system within their organisation. As users have the ability, (depending upon the roles assigned) to add and amend data directly to USI transcripts, we recommend that you routinely update your internal users and deactivate access for personnel as soon as they leave your organisation.

Our staff are able to assist only with the written permission of the CEO as listed on the National Training Register, training.gov.au.

A number of accounts do not have a Primary Contact. Where a Primary Contact has not been assigned we will be adding the person listed as CEO on training.gov.au (i.e. the person legally responsible for AVETMISS reporting).

For further information on user maintenance and roles, please refer to the AVS User Guide.

IN THIS EDITION

AVETMISS support

Our Client Support team is available to help you between 8.45am and 5pm (ACST). The team can be contacted in a number of ways:

submit:	contact form
email:	support@ncver.edu.au
phone:	08 8230 8400
toll free:	1800 649 452

www.ncver.edu.au

twitter.com/ncver

linkedin.com/company/ncver

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Data reporting tips

The following tips may help you with your reporting:

- A number of RTOs advised this year that they were unable to validate their data as they could not verify USIs in their student management system or via the USI Office.

  For AVETMISS reporting purposes AVS only undertakes a valid format check on the USI and RTOs should be able to export and validate data without verification being required for validation purposes (however USI verification does need to occur for submission of data).

  If you are unable to export or load files to AVS for validation purposes only without USI verification, please raise this with your student management system vendor in the first instance.

- A number of RTOs also called us regarding errors received in their student management system (SMS). Errors in the SMS may differ to those received in AVS. Whilst our team will do their best to support you with errors, they are not familiar with how the different systems work and it may be necessary to refer you back to your SMS vendor for help.

NCVER AVETMISS Client Support Survey 2021

During the week commencing 19 April, NCVER's AVETMISS Client Support team will be inviting CEOs and Enquiry Registration contacts as listed on training.gov.au to participate in a short online survey relating to services provided to RTOs regarding their national AVETMISS reporting obligations.

As we are keen to hear from those individuals who contacted NCVER's Client Support team during the 2020 National VET Provider Collection emails will also be sent to these individuals. If you do not receive an invitation from us and would like to participate (or know someone who has used our services and may wish to provide feedback), please refer to NCVER's portal where a link will be available once the survey goes live.

The survey should take no more than 5 minutes to complete and will remain open until Friday, 7 May 2021, we would really appreciate it if you could spare the time to provide us with your views.

Register now for #NoFrills2021 ONLINE

We're celebrating 30 years of 'No Frills' on 7-9 July 2021 with our biggest program EVER!

The theme is **Past informing the future**. We will explore how the VET landscape has evolved over the last 30 years and more recently, the impact of COVID-19 on how we learn, work and live.

With a comprehensive range of live and pre-recorded content, including exciting keynote speakers, a focus session, over 40 presentations, as well as networking opportunities and some extra 'frills', #NoFrills2021 has something for everyone.

Plus, with the option of participating live or catching up 'on-demand', you won't miss a thing!

View the program and REGISTER NOW!

DATA SUPPORT BULLETIN

Free report on student outcomes satisfaction for your RTO

The National Student Outcomes Survey is Australia's largest survey of vocational education and training (VET) students, and collects information on the outcomes of students who completed training in the previous calendar year. The 2020 survey included extra questions to find out how the COVID-19 pandemic affected students' employment and further study outcomes.

The results of the 2020 survey are now available.

Eligible RTOs can access free individual reports containing data on their students' reasons for training, their employment outcomes (including information on the impact of COVID-19), satisfaction with training and further study outcomes.

Visit our Portal to view the eligibility requirements and details on how to access your report.

2021 National Student Outcomes Survey

The 2021 National Student Outcomes Survey will open in June 2021 for students who completed a VET qualification, program or subject during 2020.

Eligible RTOs will again be able to access data as reported by their students.

New survey of VET student experiences

RTOs across the country are being asked to support a new survey of current VET students' training experiences.

The new VET Student Experience Survey, developed jointly by the Australian Skills Quality Authority (ASQA), the Department of Education, Skills and Employment (DESE) and the National Centre for Vocational Education Research (NCVER), will seek the views of around 40,000 students undertaking training across more than 500 RTOs. The information captured will complement that from the annual National Student Outcomes Survey.

ASQA, DESE and the NCVER are asking for the support of RTOs to make the survey a success and will be contacting selected RTOs from early April 2021 to help facilitate this new student survey.

RTOs selected for the survey will receive a summary of their students' responses (where sample sizes permit).

For more information about the VET Student Experience Survey:
https://www.ncver.edu.au/VETStudentExperienceSurvey.